

## HANSON HOUSING AUTHORITY SNOW/WINTER POLICY

The Hanson Housing Authority is responsible for snow removal for all of the Authority's Developments during the winter months. To this end, this policy is adopted to provide information on general snow removal and inclement weather procedures of the Authority and to solicit Tenant cooperation to facilitate the snow removal operations conducted by Maintenance Staff during winter conditions.

The Authority's order of snow removal and inclement weather priorities are as follows:

- To keep roadways open for emergency vehicles
- To clear and keep open front building entrances and main walkways
- To clear back walkways and staircases
- To plow parking spaces

All snow removal operations will be determined by the Executive Director/Chief Operating Officer and Maintenance Staff as each storm develops, however for storms where heavy snowfall is anticipated, The Hanson Housing Authority generally begins snow removal operations after **one** inch of snow is on the ground.

We request that Tenants stay inside if possible during winter storms. We request for Tenant safety and in order not to hinder maintenance snow removal or plowing operations that Tenants not clean off their vehicles during snowstorms. Residents should have their vehicles in a parking space before the start of snowfall. Only after a storm has ended and the priority areas have been cleared, will Tenants have the opportunity to move individual cars from parking spots for Maintenance Staff to clear these areas. Tenants are expected to cooperate in a timely manner should it be necessary to temporarily move cars for snow removal operations. Maintenance staff is not responsible for moving Tenant vehicles or cleaning off Tenant vehicles. Tenants, if able, are responsible for clearing /moving their own vehicles. Also please be patient, The Maintenance staff will address the snow emergency as quickly and safely as possible.

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During the winter months, sanding & salting of walkways for icy or light snow conditions will generally be scheduled for the start of the maintenance work day at 7:00 am and 8:00 am on a weekend. If the weather is inclement or snow is forecasted, we request that Tenants try to revise their plans accordingly.

If the Governor of Massachusetts has issued a STATE of EMERGENCY or a Storm Watch Advisory has been issued by the weather service all tenants are advised to remain indoors (do not bring out trash etc.), if you must, walk your dog at your own risk. We recommend that you cancel any trips/plans/appointments. In preparation for the snow emergency we recommend that you prepare a bag in case you must evacuate to a shelter and/or stay with family if there are any concerns about power outages. If you head out for any reason, you are doing so **AT YOUR OWN RISK**. We cannot guarantee every walkway, roadway or parking area is completely clear of snow or ice.

The Authority has a generator that provides power to Community Room at Meetinghouse Lane and public rest rooms. We **DO NOT** have a generator that can provide power to all individual apartments at any complex.